Terrorist attack
Paris, France
The situation

Alerts
Shooting and hostage incident in central Paris, explosion at Stade de France casualties reported on 13 November.

(Update) State of emergency declared, borders closed amid ongoing armed attacks in Paris. At least 40 fatalities reported.

(Update) Siege at Bataclan theatre, located at 50 boulevard Voltaire in Paris’ 11th arrondissement, ends; at least 118 killed across Paris

(Update) Authorities confirm all suspected assailants involved in Paris attacks have been killed.

On the evening of 13 November 2015, a group of Islamist terrorists carried out a series of coordinated bomb and gun attacks across France’s capital, Paris. The first of the attacks began at 21:20 local time outside the Stade de France, in the Saint-Denis area of the city, where an international soccer match between Germany and France was underway. In total, three suicide bombers detonated their explosive vests outside the stadium, killing four people. In the 10th and 11th districts of the city, other members of the terrorist cell carried out shooting attacks, and one suicide bombing, against a number of restaurants and bars in the area. Approximately twenty minutes after the attacks began, three assailants entered the Bataclan theatre, attacking people attending a music concert. This developed into a hostage situation, with police eventually storming the theatre and ending the attacks. In total, 130 people were killed across the city.

In response to the attacks, heightened security measures were implemented in France, including the closure of land and maritime borders, the deployment of additional security personnel at strategic locations, and a curfew. Due to concerns of the terrorist cell having links in other European countries, various states across the region placed their security agencies on alert, implemented travel restrictions and conducted counterterrorism raids.

How we assisted

red24’s Crisis Response Management (CRM) Centre monitors global developments on a 24/7 basis, and reacted immediately to assist clients with personnel or interests in the city.

Alerts: As soon as news of the attacks started breaking, we notified our clients of the unfolding developments via SMS and email. A total of 35 alerts were sent, covering updates of the attacks, states of emergency, travel issues and restrictions, and ongoing anti-terrorism operations.

Safety check: The CRM Centre checked which of our clients had staff or students in Paris at the time, using our TravelTracker system. The team then contacted those on the ground to confirm their safety. This information was then relayed back to key contacts at the head office or institution.

Online: We compiled an analytical assessment of the terrorist threat on a dedicated web page. This included the latest updates and practical advice to assist clients in Paris. This was made available on the red24 website and was continuously updated to reflect the latest information.

Reports: We compiled numerous bespoke situational reports for clients concerned about the developments, and seeking information and an assessment of the risks relevant to their personnel or operations.
Security Briefing: A briefing newsletter on the events, their impact, and the likely safety, security and travel implications, was distributed to our clients.

Support: red24 also informed clients that we had capabilities in the city to assist individuals, including providing security escorts, setting up crisis management plans and providing trauma consultation services.

An interactive version of this map was provided to clients, showing developments across the region.