

Evacuations and secure transfers

Burkina Faso



Incident Report

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The situation

[Excerpt] red24 alert, 17 September 2015 11:26 GMT, (Update) Officers affiliated with Burkina Faso's Regiment of Presidential Security (RSP) have confirmed via national television and radio networks that a coup has taken place; the presidential guard has reportedly disbanded the transitional government and is claiming control of the country. In addition, there have been reports of heavy gunfire in the vicinity of Revolution Square in the capital, Ouagadougou, early on 17 September.

Following widespread civil unrest in Burkina Faso, red24 was approached by a number of clients to assist with secure transfers and evacuations of personnel in the country.

How we assisted

red24's Crisis Support and Analyst teams convened to assess the security situation in Burkina Faso, evaluating the various risks associated with travel to the country. A plan of movement was compiled and protocols were laid out for the secure transfer and evacuation of personnel in the country. Our analysts worked closely with the Crisis Support department, monitoring the situation and ensuring that any incidents that could potentially hamper operational plans were promptly identified.

red24 consultants were deployed to evacuate the insureds and safeguard all transfer movements. In addition, red24's close protection team convened with the various individuals in order to brief and provide protocols for ground travel. Where necessary, close protection officers were available to provide 24/7 protection and support until transport to the airport was viable.

All personnel in the country were escorted safely from their locations to Ouagadougou International Airport, where they were secured until boarding their flights; all flights were tracked until they arrived at their final destination. red24's on-the-ground consultants provided updates on all movements to our Crisis Response Management (CRM) Centre, and situational updates were regularly provided to the clients.

All services, transfers and evacuations were completed without incident.

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