

Missing person in Thailand

August 2006



The situation

A British man teaching in Bangkok, Thailand, was expected to return home to the United Kingdom, but he failed to arrive at the airport. His family tried anxiously to reach him but could not make contact. Unsure of what to do, they were put in touch with red24.

Investigation and response

Security specialists at red24 spoke to the family to assess the severity of the situation and to gather all relevant details on the case. After several additional attempts to contact the man were unsuccessful and a remote investigation failed to solve the situation, red24 was authorised by the family to send a search party to Thailand.

Soon after arriving in Thailand, red24's security specialists discovered that the missing man had recently withdrawn the majority of the funds from his bank account. The specialists then approached the school the man had been teaching at, where they learned that he had been ill for some time and had often missed work. The new residents of his apartment

confirmed that he had moved out several weeks ago and, strangely, had left behind several important personal items and documents.

The specialists placed missing person notices in many of the areas the man had been known to frequent and scoured CCTV footage in an attempt to locate him. Meanwhile, back in red24's Crisis Response Management (CRM) Centre, other security specialists were following alternative lines of enquiry and liaising with the authorities.

Outcome

red24's security specialists were eventually able to locate the man, who was gravely ill, at a public hospital in Bangkok. They moved him to a private hospital with better facilities where he could be stabilised. The specialists stayed with him until his condition improved and then arranged for him to return to the UK where he could receive better care. The family was extremely grateful for red24's assistance in finding their missing relative and helping him to return home.